Accountability

Accountable people make decisions that allow them to do what they said they would do. They hold others to the same standard by entering into mutually accountable relationships. Effective teams grow from mutually accountable relationships.

Participants will learn how to improve results by enhancing personal accountability and building mutually accountable relationships.

Program Outcomes

- Recognize the impact of their role in the organization
- Describe their role in terms of results
- Build mutual accountability to establish more productive relationships

Learning Process

Learning Content

- Three Dimensions of Accountability
- Results vs. Goals
- Four Elements of Personal Accountability
- Mutual Accountability Process

Learning Reinforcement Tool

- Evaluation-Team Accountability
- Worksheet-Metric Setting
- Job Aid-Building an Accountability Culture

Program Length 4 Hours

Potential Applications

All or part of this course could be part of a solution to help organizations with the following objectives:

- Increasing peer-to-peer accountability within a department, group, or team
- Improving the personal accountability of individual contributors, supervisors or managers